Call Care Systems Ltd

News Letter   December 2006

We wish you a happy Christmas and a prosperous New Year from all at

Call Care Systems Ltd

Do you delivery on behalf of another company?

If you do we have a new facility that allows you to produce a report as well as a text file for the company with only their customers and products on it. This report is designed to be faxed to your supplier, the text file can be transferred via the email or by direct internet links to the supplier.

The system is capable of handling more than one supplier, and customer and product numbers can be reconfigured to the suppliers codes, without changing your codes. This enables you to provide confirmation of deliveries to your suppliers for their customers on a daily basis, so that they can keep their systems up to date as well as be able to pay your commission earlier.

This routine can be updated to produce EDI(Electronic Data Interchange) files. These are typically used to pass information backwards and forwards between your suppliers and yourselves. They do normally require an intermediate company to process data but that can be made pretty seamless.

Roundsman Update.

We are working towards a new release of the current version of Roundsman early in 2007. The main change here is the removal of the streets level for delivery and collection sequences. The customer sequence will be maintained at the customer level from the first customer on the round to the last. This gives more flexibility to you to set delivery and collection sequences. It also removes the necessity for having unique street names.

Several reports have now got text file output behind them so that report data can be imported into a spreadsheet reasonable easily.

To give us more flexibility in programming we are also going to remove the hamper facilities as they are setup. You will still be able to setup a hamper customer so that hampers and payments can be monitored.

Please do not forget the debt letter routines that we have produced. This is a separate module that we have produced to allow you to produce letters requesting payment directly from the system.

If you wish to be kept up to date with future releases and are happy to receive email from us, then please supply us with your email address, see the questionnaire on page 5.

We do take notice of comments from customers, so please if you have any comments please let us know. It is only when we know of an amendment that is required that we can look at it and make a decision on whether we can provide the change as part of an update, or if really required we can do at cost for the individual customer.

Broadband and email.

We can now supply you with good quality broadband connections that can be configured to your requirements. We are also able to host your web site and email. Our broadband connections are supplied by Broadband First for whom we act as agents. Your payments and the supply contract will be between you and Broadband First. Hosting of websites and email we undertake ourselves, these are hosted for us on servers in London and maintained by DC Hosting.

If you have a web site and would like to be on our customer links page then please let me know. We are prepared to put contract customers on there for no charge, for any other businesses we would raise a small charge for inclusion. This part of our web site will be tagged for special searches to allow potential customers to find you within your area.

Both of the above are run by Trackplain Limited which is a sister company to Call Care Systems Ltd

Garageman

Garageman is our software for maintenance garages or vehicle fleet operators that need to maintain a service record for all vehicles. It will take all types of vehicle, monitor your own stock of vehicle spares, monitor the mechanics that do the work and also if required the amount of time taken. This can then be compared with the time that you employ a mechanic for to make sure that you are making best use of all of his time.

The system produces job cards and takes the whole operation through to producing invoices for the work done. All vehicle service history can now be put onto a mini cd to go with the vehicle.
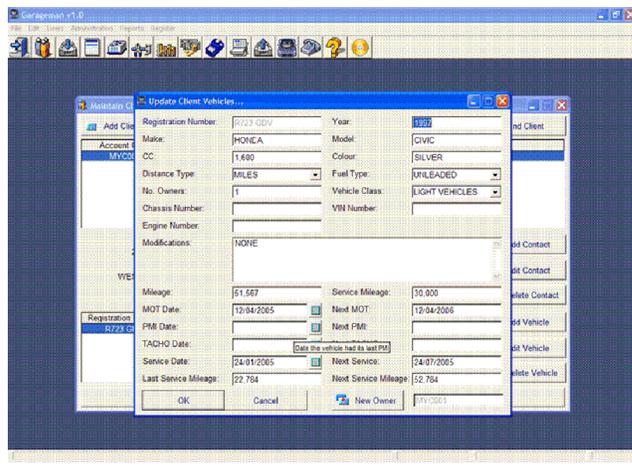
You can see from the screen shot on the left the information held on a single vehicle. This is the vehicle detail but all jobs that have been done to the vehicle are able to be seen from the vehicle list. You select vehicle details or vehicle jobs.

If this information is of interest then please get in touch, we can let you have a system to try for 30 days