Call Care Systems Ltd

Feedback required on future developments and how you see the future for us in relation to your business.

With so many things happening within the dairy industry from production to customer we are interested to hear from you, our customers as to how you view the future. This has a major impact on what we are planning for the future in relation to software development, we have already taken on the task of transferring all of the existing hand held software to a new platform as Psion have withdrawn the Workabout MX that we used as the base unit for both of the options that we had available. Looking at the equipment within the market, and having a need for a major company behind the hardware, we have made the decision to use Casio equipment as our main units. These are available in various configurations and the support that is available from Casio is far better than any that we have received from Psion in the past. Programming is progressing but the system will not be available until at least the end of March 2006.

We have released a total depot stock control system based on the Casio IT3000 unit. This is designed to give you full depot stock control on a hand held. Data is downloaded from Roundsman then at the end of the day updated back into Roundsman.

For those of you who have not seen the Casio IT3000, a picture of it appears on the right. It has touch screen technology with an 80mm wide thermal printer, barcode scanners can be fitted as well as a card swipe slot. Linked with GPRS this could give you the ability to accept credit card payments at the point of sale and have the card verified. This is the unit that we are using for stock control and will be our first choice for the semi retail deliveries where the printing of delivery notes is required.

This is the DT-X10 which uses the same operating system and software as the IT3000, but has no printer. All options that apply to the IT3000 apply to this one in that scanners and card swipes can be incorporated.

It may be possible to use other makes of unit to be able to match your requirements

Paying our invoices by credit/debit card

Would you be interested in ways to make payments to us by Credit/Debit Card,

Would you be interested in receiving invoices by email with a payment button attached.

If you would like to use either of the above options in making payments to us, then please email accounts@callcaresystems.co.uk letting us know which you are interested in, it may be both. If not email based it would be from our web site. We will be operating a registration procedure for those of you that agree to having your invoices sent by email, so unless you agree then invoices will continue to be posted. For those registering for email invoices, statements will also be sent the same way.

We will over the next few weeks be testing the above systems and making sure that they work the way that we need them to work. All transactions would be handled by Pay Pal so total security is in place and card verification would be handled by them. Receipts will be emailed back automatically by Pay Pal. You do not need to be a Pay Pal member to use this system.