

Support changes

Just to highlight a support condition that we have had but not used in the past.

Please note that only support for businesses on 24 hour contracts will get support over week ends and bank holidays. All other calls will be returned on the next working day following the call.

Give your customers the ability to pay you on line with Credit/Debit cards

If you are interested in receiving payments from customers via Credit or Debit cards then the system we are using may be of interest to you. There are no setup fees, no monthly subscription, all you pay is a percentage of the transaction value depending on the total value of payments received during the previous month. Top percentage charge currently is 3.4%.

The payment routines can be handled by email in the same way that we are using it, or you can have a payment gateway on you website that will do the same.

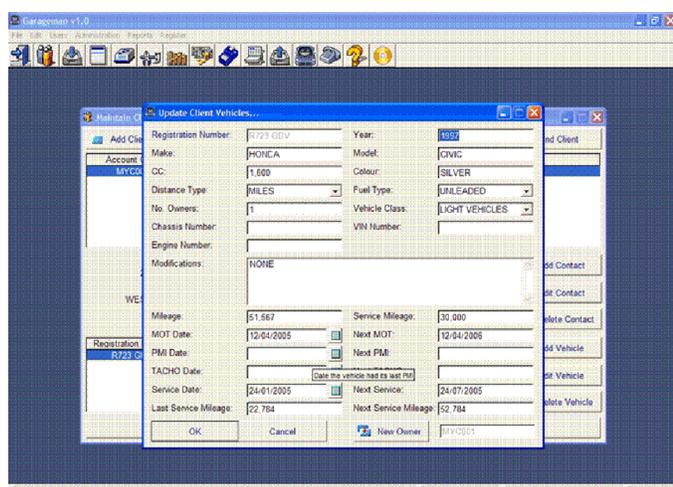
Future Developments

Discussions are still going on with the view that Claus Sthamer will be joining me to take over the operation of Call Care Systems over a period of time so that I can gradually back away but be sure that you all have support for the future. Claus comes from a software background and has been part of Orchard Computers until recently. He has wanted to get more involved in software so I made approaches to see if he was interested in joining me. It will be a little while before this all comes together, but our first discussions are going well. We will keep you informed.

Garageman

Garageman is our software for maintenance garages or vehicle fleet operators that need to maintain a service record for all vehicles. It will take all types of vehicle, monitor your own stock of vehicle spares, monitor the mechanics that do the work and also if required the amount of time taken. This can then be compared with the time that you employ a mechanic for to make sure that you are making best use of all of his time.

The system produces job cards and takes the whole operation through to producing invoices for the work done. All vehicle service history can now be put onto a mini cd to go with the vehicle.



You can see from the screen shot on the left the information held on a single vehicle. This is the vehicle detail but all jobs that have been done to the vehicle are able to be seen from the vehicle list. You select vehicle details or vehicle jobs.

If this information is of interest then please get in touch, we can let you have a system to try for 30 days