

Call Care Systems Ltd



2 Honeysuckle Place,
Weston Super Mare
North Somerset
Telephone 0870 811 0152 Fax 0870 811 0153

Current support charges

	Contract Rate	Non Contract Rate
On site per day	Non Contract rate less 25%	£600.00
On site per hour	Non Contract rate less 25%	£62.50
Travelling per mile	0.40p	0.40p
Overnight charges	£60.00	£60.00
Telephone support per minute subject to a minimum charge per month of £45	N/A	£1.00
Roundsman Software updates	40%Current price	90% Current Price

All calls received out of hours for non contract customers will be charged at 2½ times the standard rates

Any work on site to install the updates for contract customers will be charged at contract rates.

Prices are correct as at 1st December 2006

All charges are subject to VAT at the rate as per the tax point date.

